



# Shri Shivaji Education Society Amravati's

## Mahatma Fule Arts, Commerce and Sitaramji Chaudhari Science Mahavidyalaya, Warud

444906 Dist Amravati (M. S. ) Ph. (off. ): 07229-232022

Estd.: 1960 NAAC Accreditation with "B" Grade with CGPA-2.43

President Principal Founder President

Shri. Harshvardhan. P. Deshmukh Dr. J. D. Wadate Dr.Panjabrao alias Bhausaheb

Deshmukh

### STAFF OF GRIEVANCE REDRESSER COMMITTEE MEMBERS

Sr.No	Name of Members	Designation	Contact No.	Responsibility	E-Mail
1	Dr. J. D. Wadate	Principal	9423123588	Chairman	jdwadate@gmail.com
2	Dr Ku.S.K.Ulhe	Assit.Prof.	9823032285	Secretary	botanysharu@redifmail.co
3	Sau. M.R.Umekar	Assit Prof	9112849421	Member	mrumekar@gmail.com
4	Shri.V.N.Telmore	Director Of physical edu.	9421826777	Member	telmorevinod@gmail.com
5	Shri. R.R. Zoting	Asso. Prof	9421738781	Member	rajeshzoting@gmail.com
6	Dr.S.D.Ohale	Asso. Prof	9423126824	Member	shrikantdohale@gmail.com
7	Dr.G.K. Reddy	Assit. Prof	9823288312	Member	reddy_2007@rediffmail.com

### **Objectives**

A Grievance Redresser committee has been formed in our college to settle genuine grievances of students. up to a satisfaction level so as to create a healthy relationship among the students. The grievance will include any matter relating to student and staff. The committee is requested to contribute effectively to dispose the grievances at the earliest.

#### **Rules**

- 1) To deals with all the genuine grievances of students and staff of the college.
- 2) All complainants should file their grievances either by writing in paper to the committee.
- 3) The committee will meet at least once in a month to resolve the grievances.
- 4) To take conclusive decision and submit its recommendations to the deciding authority for removal of alleged grievances.
- 5) The student/staff shall bring up his grievance in a prescribe format immediately to the grievance cell without fail. The number of grievances settled or pending will be report to the Principal in every month.

### **Procedure**

- 1) A compliant box is provided at the ground floor of 2nd block for students.
- 2) Similarly another compliant box will be provided at 2<sup>nd</sup> floor (in front of Botany Department) of the same block for the students.
- 3) All grievances referred to the Grievance Redresser committee shall be entered in a Register by designated member.
- 4) All complaints should be resolved within a time frame by looking into its seriousness and by two way approach.
- 5) The result of the grievance will be informed to the complainant within the period defined.
- 6) Any student may report directly to the principal for resolving their grievance if he/she is dissatisfied by the GRC.

Scope:
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The cell will deal with Grievances received in writing from the students about any of the following matters:-

**Academic Matters**: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.

**Other Matters**: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.

## **GRIEVANCE FORMAT**

Name of the complainant				
Class:				
Department:				
Nature of Grievance				
Undertaking I here declare that the information furnished above by me is true and accurate. Further,				
I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.				

# **Signature of the Complainant**

Date: